



## Update (11/24/20): Outpatient Treatment Services

Community & Family Resources continues to respond to the evolving COVID-19 pandemic, CDC recommendations, and state guidance. Enhanced safety and sanitation precautions will remain in place at all CFR locations:

- All staff, clients, & visitors are asked to **stay home** if they have COVID-19 symptoms or risk factors
- **Face coverings** are required to be worn over the mouth and nose at all offices (masks are available if needed)
- Daily **temperature screenings** are required for all staff, clients, & visitors
- Frequent **hand washing** is encouraged
- Regularly **sanitizing** office spaces multiple time each day
- **Staggered appointment times** to reduce traffic
- Re-arranged office spaces and limited group sizes to facilitate **social distancing** of at least 6 feet between people

- Office Updates:
  - The **Pocahontas** office remains closed for in-person services. Services are available via telehealth or at our Fort Dodge or Humboldt locations
  - All other locations - including **Ames, Boone, Clarion, Fort Dodge, Humboldt, Rockwell City, & Webster City** - are open for both in-person and telehealth services.
    - Our providers continue to offer the option of **telehealth video and phone services** so you do not have to come into the office for individual appointments. Our staff will help you set up the options available, which include an online video telehealth system called "Zoom" or a phone-only option.

Thank you for your patience and understanding as we continue to monitor and adapt to the COVID-19 pandemic. The safety of our clients and staff remains our highest priority. If you have any questions or concerns please contact us.

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